

# The Coffee Oasis

## Pierce County Serra House Shelter

6602 South Alaska Street, Tacoma, WA 98408

**REFERRALS by PHONE: 253-328-6127 or EMAIL: [pamula.norfleet@thecoffeeoasis.com](mailto:pamula.norfleet@thecoffeeoasis.com)**

*The Pierce County Hope Center-Serra House is a 6 bed DSHS licensed under-aged youth shelter that exists to provide a warm welcome from the cold streets with a safe 24/7 shelter for runaway, homeless, and other youth in crisis. Youth will be connected to internal and external resources, which provides spiritual, mental, emotional, and physical counsel, mentoring, and services. We strive to create a warm welcome for all youth regardless of race, religious beliefs, gender, ethnicity, sexual orientation, identity or disability. In doing so, we will be able to excellently and positively impact youth, which will create a positive impact on the community.*

**TENTATIVE OPENING DATE: AUGUST 19<sup>th</sup> 2019 at 12:00pm (do not call before 12pm)**

### Who do we help?

- Homeless Youth, **Ages 13 to 17**
- Runaway Youth
- Sexually Exploited/Trafficked Youth
- Youth in Crisis without a safe place to stay overnight.

### We do NOT accept

- Youth with Active warrants
- Youth who are registered sex offenders
- Youth with recent violent history:
  - Sexual offences, level 1,2,3
  - Assault charges, level 1,2,3
  - (In the past 3 years)
- Posing any threat of safety for the shelter environment

### How long can a youth stay?

- Maximum of 150 days stay, with a commitment of case management after 3 consecutive days of stay

### What are our services?

- Safe and clean bed
- Internal and external resource referral
- Access to meals
- Clothing and Hygiene Products
- Mentoring and case management
- Spiritual Counsel
- Access to emergency medical care
- Assistance in transitioning to stable housing
- Shower and Laundry
- Job Training
- Licensed Mental Health Therapist and Chemical Dependency Professional
- Drop-in Center

### Referrals

- Accepted **24/7** by calling the Shelter on-site number at: 253-328-6127. Or by email: [pamula.norfleet@thecoffeeoasis.com](mailto:pamula.norfleet@thecoffeeoasis.com) Staff will confirm open bed on a 1<sup>st</sup> come 1<sup>st</sup> serve bases until all 6 beds are full. Remaining youth will be placed on waiting list managed by housing staff.

### Intake/Assessment:

Due to the nature of our mission and purpose to provide a safe and a warm welcome from the cold streets, we must screen the youth who stay in the shelter.

Additionally, we are required to attempt to notify legal guardians within 8 hours of youth entering into our program. If we are unable to ascertain contact information for a guardian, the appropriate Law Enforcement agency must be contacted within 72 hours.