



City of Tacoma
Fire Department

January 13, 2025

Hello,

The Tacoma Fire Department would like to recognize the community service efforts of Katherine Arnold, RN, MSN, and Jan Runbeck, RN, MN.

While providing care to our unhoused population at the Nativity House shelter, Katherine and Jan have collaborated with the Tacoma Fire Department on measures to improve the delivery of care for their residents while reducing the amount of 911 calls from this facility. This has resulted in increased availability of our limited resources, which improves the overall care delivery of our system.

In just a 3 month period, your efforts have prevented over 50 low-acuity events from being dispatched, while ensuring that those residents in need of care are receiving it from other agencies. This collaborative approach to managing the needs of the less fortunate is a great example of our health care community coming together to improve the overall health of our citizens.

The Tacoma Fire Department greatly appreciates your efforts, and we look forward to a continued partnership with your team.

Thank you.

Sionna Stallings-Ala'ilima
Interim Fire Chief

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